



MUCKER ON A MISSION FAQ

What is the Mucker on a Mission program?

By registering as a Mucker on a Mission, you agree to fundraise at least \$250 for the National MS Society in exchange for free registration for MuckFest® MS. For some runners, the registration fee may be a barrier to participation, and this program gives those runners a way to join the event.

Where does the \$250 go?

100% of donations go to the National MS Society to help fund their mission to stop MS in its tracks, restore what has been lost and end MS forever.

How do I submit donations?

Donors can safely and easily give online through your personal fundraising page on the MuckFest MS website (which you can set up and share through your Participant Center).

What is my deadline for raising the \$250 minimum?

To count toward your fundraising total, online donations must be received by 11:59 p.m. on the Wednesday before your MuckFest MS event. After that, you can turn in physical donations at the MuckFest MS event.

Muckers on a Mission must raise a minimum of \$250, but I've never been one to settle for the minimum. Can I raise more?

Absolutely! Go forth and be a fundraising machine, and be sure to check out the rewards you can earn as you reach fundraising milestones.

What happens if I don't raise \$250 in time for MuckFest MS?

When you register as a Mucker on a Mission, you make a commitment to raise a minimum of \$250 in donations for MuckFest MS. You will be required to leave a credit card number on file when you register. If you have not reached your \$250 requirement by the time you run MuckFest MS, we will subtract the amount you *have* raised from \$250 and charge the balance to your card. For example, if you raised \$150, we would charge \$100 to your card (as a tax-deductible donation).

If I don't reach my \$250 minimum, when will my card be charged for the balance?

Your credit card on file will be charged at the time of your MuckFest MS event.

Why does a \$2 charge appear when I complete my Mucker on a Mission registration?

In order to store your credit card information in the registration system (in case you do not reach your \$250 commitment by event day) we need to process a transaction, and \$2 is the smallest amount allowed. This charge does count as a donation though, so now you only have \$248 to go!

What if I decide not to participate in MuckFest MS? Am I off the hook for the fundraising requirement? No. Once you register to be a Mucker on a Mission, you are committed to raising \$250 for the National MS Society, whether or not you participate in the event.

I registered as a regular runner and paid the registration fee. Can I transfer to be a Mucker on a Mission and have my registration fee refunded?

Sorry, but no. MuckFest MS registration fees are non-refundable and non-transferable. But you are, of course, encouraged to fundraise in support of the National MS Society!

Can I register as a paid runner and then get a refund later if I raise \$250 before my event?

No. MuckFest MS registration fees are non-refundable and non-transferable.

I registered as a Mucker on a Mission, but I've changed my mind. Can I just pay the registration fee and get out of the fundraising requirement?

No. Your registration type is non-transferable. Once you register as a Mucker on a Mission, you're locked in to your mission. Would James Bond leave a mission unfinished? Would Ethan Hunt? Would Charlie's Angels? Okay, maybe they would, but you won't because you're better than them!

If I register as a Mucker on a Mission, must everyone else on my team do the same?

No. All registrations are individual, so your team can be made up of runners who paid the registration fee and runners who registered as Muckers on a Mission. Please note that the Mucker on a Mission fundraising minimum is an *individual* requirement and team donations may not be counted toward the \$250 total.

I have questions/issues regarding donations. Who can I contact for help?

We would never leave you hanging! All donation and fundraising questions can be directed here: muckfestmsinfo@nmss.org.