



## MUCKER ON A MISSION FAQ

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### **What is the Mucker on a Mission program?**

By registering as a Mucker on a Mission, you agree to fundraise at least \$250 for the National MS Society in exchange for free registration for MuckFest® MS. For some runners, the registration fee may be a barrier to participation, and this program gives those runners a way to join the event.

### **Where does the \$250 go?**

100% of donations go to the National MS Society to help fund their mission to stop MS in its tracks, restore what has been lost and end MS forever.

### **How do I submit donations?**

Donors can safely and easily give online through your personal fundraising page on the MuckFest MS website (which you can set up and share through your Participant Center).

### **What is my deadline for raising the \$250 minimum?**

To count toward your fundraising total, online donations must be received by 11:59 p.m. on the Wednesday before your MuckFest MS event. After that, you can turn in physical donations at the MuckFest MS event.

### **Muckers on a Mission must raise a minimum of \$250, but I've never been one to settle for the minimum. Can I raise more?**

Absolutely! Go forth and be a fundraising machine, and be sure to check out the rewards you can earn as you reach fundraising milestones.

### **What happens if I don't raise \$250 in time for MuckFest MS?**

When you register as a Mucker on a Mission, you make a commitment to raise a minimum of \$250 in donations for MuckFest MS. You will be required to leave a credit card number on file when you register. If you have not reached your \$250 requirement by the time you run MuckFest MS, we will subtract the amount you *have* raised from \$250 and charge the balance to your card. For example, if you raised \$150, we would charge \$100 to your card (as a tax-deductible donation).

### **If I don't reach my \$250 minimum, when will my card be charged for the balance?**

Your credit card on file will be charged at the time of your MuckFest MS event.

### **Why does a \$2 charge appear when I complete my Mucker on a Mission registration?**

In order to store your credit card information in the registration system (in case you do not reach your \$250 commitment by event day) we need to process a transaction, and \$2 is the smallest amount allowed. This charge does count as a donation though, so now you only have \$248 to go!

**What if I decide not to participate in MuckFest MS? Am I off the hook for the fundraising requirement?** No. Once you register to be a Mucker on a Mission, you are committed to raising \$250 for the National MS Society, whether or not you participate in the event.

**I registered as a regular runner and paid the registration fee. Can I transfer to be a Mucker on a Mission and have my registration fee refunded?**

Sorry, but no. MuckFest MS registration fees are non-refundable and non-transferable. But you are, of course, encouraged to fundraise in support of the National MS Society!

**Can I register as a paid runner and then get a refund later if I raise \$250 before my event?**

No. MuckFest MS registration fees are non-refundable and non-transferable.

**I registered as a Mucker on a Mission, but I've changed my mind. Can I just pay the registration fee and get out of the fundraising requirement?**

No. Your registration type is non-transferable. Once you register as a Mucker on a Mission, you're locked in to your mission. Would James Bond leave a mission unfinished? Would Ethan Hunt? Would Charlie's Angels? Okay, maybe they would, but you won't because you're better than them!

**If I register as a Mucker on a Mission, must everyone else on my team do the same?**

No. All registrations are individual, so your team can be made up of runners who paid the registration fee and runners who registered as Muckers on a Mission. Please note that the Mucker on a Mission fundraising minimum is an *individual* requirement and team donations may not be counted toward the \$250 total.

**I have questions/issues regarding donations. Who can I contact for help?**

We would never leave you hanging! All donation and fundraising questions can be directed here: [muckfestmsinfo@nmss.org](mailto:muckfestmsinfo@nmss.org).